

Meet Teri. She answers **every call** to your practice — and finishes most of them.

Teri is an AI front-desk worker built for ophthalmology. She books, reschedules, cancels and confirms against your live schedule, answers the questions that ring all day, and hands anything sensitive to your staff — with context, never a cold ring. Your team approves what matters; Teri does the rest.

97

calls answered in one day — every one, first ring

38

appointment transactions completed without a human

89%

of callers finished on their first call

3h 50m

of front desk time returned in one day

Monday, July 27, 2026 — every inbound call to a two-location, four-doctor ophthalmology practice on Long Island, reviewed one by one against the patient record. Real day, not a demo.

Teri completes these herself

- Books, moves, cancels & confirms appointments on your live schedule
- Identifies patients by phone, name, or date of birth
- Registers new patients and places the first visit
- Answers hours, locations, insurance & policy questions
- Takes structured messages with verified callback numbers
- Works before open, through lunch, and after close

She hands these to your team

- Anything clinical — symptoms, medications, advice
- Billing disputes and surgical coordination
- Any caller who asks for a human — no argument
- A named staff member the caller asks for
- Rx and contact-lens verifications on a compliance clock
- She never guesses — if it's not in your records, she routes it

Why this works when other “AI tools” stall

AI isn't an install — it's an employee. It needs supervision, review, and someone reading its reports. That's what Teri Health is: we implement Teri in your practice, keep humans in the loop where they matter, and send you a weekly scorecard of every call — reviewed by a person, tuned to your practice every week. Built and run by a practice administrator who uses it in his own office every day. You buy the outcome, not software.

The 30-day pilot

Teri answers your line for 30 days. You get a weekly scorecard and, at the end, a measured-day report for your own practice — the same one behind the numbers

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above. One kickoff hour, a phone forwarding rule, zero new software for your staff.